Notice to Residents/Property Owners

Advanced Water Metering Infrastructure System Project

The Town of New Windsor will begin installing an Advanced Water Metering Infrastructure System at residences and businesses across the Town beginning in October with an anticipated completion date of nine months. The smart meter technology will enable the wireless transmission of individual customers' water meter readings directly to the Town's Water Department. The smart water meters will enable customers to track their water use from their smartphone or computer and help the Water Department detect leaks sooner, which will lead to better water conservation. There will be no rate increases or surcharges as a result of this project.

The Town has contracted with VEPO Metering based in Elmsford to install new water meters. The installation should take about two hours at each location. Installers will be supervised by Town staff, carry proper identification and wear VEPO tee shirts, jackets or vests. Contractor vehicles will also be clearly marked with the VEPO logo.

New Windsor Water District customers can schedule an appointment online at Veposolutions.Com or call 877-860-8376 and speak with a customer service representative.

For additional information or questions, contact the Town of New Windsor at 845-565-8800.